

## RESUME OF CAROL J. ZAMPERINI

1981 - PRESENT

### ARBITRATOR/MEDIATOR

#### Industries:

Railroad; Grocery; Bakery; Mining; Written Media; Steel; Municipalities; The Court System; Construction; Education, both Public Schools and Colleges; Service Industry; Federal Government, including, FAA, Veterans Administration, Department of Army, Department of Air Force; U S Mint, GSA, Internal Revenue Service; Postal Service; Securities Industry; Communications Industry; Trucking Industry; Health Industry.

#### Unions Involved:

IBEW; Brotherhood Railway Carmen Division - TCU; IAM & AW; UFCW - AFL-CIO; UTU; USWA; UMWA; NATCA; AFGE; Colorado Education Association; ASCME; SEIU; IBT; APWU; California Public Employees.

#### Railroad Boards:

SBA 997; SBA 947; SBA 993; SBA 1011; PLB 4225; PLB 3591; PLB 6006; PLB 6159; PLB 6166; PLB 6155; PLB 5794; PLB 5145; PLB 5794; PLB 6551; PLB 1011; PLB 3591; NRA, Third Division and Second Division; PLB 6208; PLB 6457; PLB 6407; PLB 6967; PLB 6929.

#### Other Professional Experience:

1980 - Present

I have been active in various training and seminar programs on arbitration. In addition, I was selected to become a trainer of new arbitrators in the arbitration process of the National Association of Securities Dealers, Inc.

Besides my participation on the Railroad Boards, I am on several permanent arbitration panels, both regular and expedited, in both the public and private sectors.

1980- 81

Executive Director Sonoma County Educators Council, Santa Rosa, California.

In this position I had both Management and Supervisory Duties.

1978-1980

Pennsylvania State Education Association Southeastern Regional Field Director.

In this position I served as the Manager of the regional office which consisted of five professional and two associate staff members.

1976 - 1978

Pennsylvania State Education Association/NEA Uniserv Director.

In this position I organized and represented teachers in the Southeast Region of Pennsylvania.

1964 - 1976

High School Biology Teacher.

Education:

B.S. Degree, 1964 - Westminster College, New Wilmington, Pennsylvania

M.A. Degree, 1971 - Kent State University, Kent, Ohio