

JOSEPH GLASSER
10 N. Main Street
Room 216
West Hartford, CT 06107

BIOGRAPHICAL DATA

1. POSITIONS
 - a) Labor Relations Neutral (Arbitrator, Mediator, Fact Finder)
 - b) Emeritus Faculty, School of Business, Administration
University of Connecticut (1955-1981)
2. PUBLICATIONS
 - a) Book - Fundamentals of Applied Industrial Management, Branden Press, 1975.
 - b) Monograph - Success and Failure of Suggestion Systems, 1973.
 - c) Articles - Impasse Resolution Procedures - Journal of Collective Negotiations
in the Public Sector (1979)
Analysis of the Arbitration Procedure - Personnel Journal (1973)
Philosophy of a Business Education - Improving College and
University Teaching (1976)
Other Articles in Professional Labor Relations and Management
Journals (1959-1980)
3. OTHER POSITIONS
 - a) Military - Headquarters, USAF (Personnel) - Management Studies (1970-1973)
 - b) Internal Management Consultant (1953-1954)
 - c) National Labor Relations Board (1949-1951)
4. APPOINTMENTS
 - a) Panel of Arbitrators: 1) American Arbitration Association - 1955.
2) Federal Mediation and Conciliation Service - 1967.
3) National Mediation Board - 1974.
4) Veterans Administration - 1983.
5) Social Security Administration - 1986.
 - b) Panel of Factfinders: 1) CT State Board of Mediation & Arbitration - 1973.
2) MASS Board of Conciliation & Arbitration - 1982.
3) NH Public Employee Labor Relations Board - 1983.
 - c) Panel of Mediators: 1) Connecticut State Board of Education - 1974-1983.
 - d) National Defense Executive Reserve - Federal Emergency Management Agency - 1974.
5. PROFESSIONAL MEMBERSHIPS
 - a) American Arbitration Association
 - b) Society for Professionals in Dispute Resolution
 - c) Industrial Relations Research Association
6. PRESENTATIONS
 - a) Institute on Suggestion System Admin. - Nat. Assoc. of Suggestion Systems, 1974
 - b) Eastern Connecticut Personnel Association, 1966, 1971
 - c) American Management Association Seminars, 1968, 1969
 - d) Association for Protection of Industrial Property - Budapest, Hungary, 1976
 - e) The Industrial Society - London, England, 1974, 1978
 - f) Austrian Productivity Center - Vienna, Austria, 1976
7. LISTINGS
 - a) Who's Who in the World, 1980
 - b) Dictionary of Int'l Biography,
(ENG) 1976
 - c) Amer. Men & Women of Science,
1978
 - d) Who's Who in Labor, 1976
 - e) Who's Who in America, 1976
 - f) Directory of Distinguished
Americans, 1981
 - g) Men of Achievement (ENG), 1982
8. AWARDS
 - a) Best Entry Award - National Association of Suggestion Systems - 33rd
International Papers Competition, 1975
 - b) For Innovation in Management Education - Nat. Assn. of Mgmt. Educators, 1976
 - c) Air Force Commendation Medal, for Pentagon Management Reports, 1973.

Joseph Glasser, Lt. Colonel USAF (Ret.)
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MILITARY VITAE

Military Experience (Active Duty and Reserve)

1. HQ. Comd. USAF - 20 Jan 70 - 14 Mar 73.
2. Comptroller - Hdqtrs, 8th Air Force & 99th Bomb Wg. - 15 Jan 69 - 19 Jan 70.
3. Navigator - 905th MAG. 1966 - 14 Jan 69.
4. Comptroller - 905th MAG. 1963 - 1966.
5. Navigator - 514th TCG & 905th TCG 1953 - 1963.
6. Navigator, Asst. Base Pers. Off., Base Education Off. - Korean War 1951-1952 (A.D.)
7. Navigator - 111th Bomb Wg. 1947 - 1951.
8. Navigator - 449th Bomb Wg. 1945 - 1947.
9. Navigator - World War II 1943 - 1945 (A.D.).

Military Education (Active Duty and Reserve)

1. National War College - 1964.
2. Sq. Officers Orient. Crse. - 1960.
3. Ind. Coll. Armed Forces - 1955.
4. Personnel Off. Crse. - 1950.
5. Spec. Serv. & Educ. Crse. - 1950.
6. Extension Courses Completed.
 - A. Air War College - 1972.
 - B. Ind. Coll. Armed Forces - 1956.
 - C. Command & Staff Off. Crse. - 1954.
 - D. Squadron Off. Crse. - 1953.
7. Navigation School - 1944 (A.D.).

Military Accomplishments as a Lt. Colonel

1. Report - Observations of Problem Areas of Various Sections of Directorate of Personnel Plans DCS/P, HQ USAF, with Proposed Solutions.
2. Report - Proposed Airmen Training Program, Directorate of Personnel Plans DCS/P, HQ USAF.
3. Report - Managerial Difficulties of the Military Pay Section, Westover AFB, and Proposed Solutions.
4. Report - Observations of Problem Areas in the Data Automation Branch, Westover AFB, and Proposed Solutions.
5. Report - Observations of Problem Areas of the Suggestion Program, Westover AFB, with Proposed Solutions.
6. Proposal - Parental Visitation to Air Force Bases.
7. Recommendation to HQ Comd. Air Force Reserve Policy Council - Discontinuance of Officer Effectiveness Reports for Reserve Officers.
8. Recommendation to HQ Comd., Air Force Reserve Policy Council, Procedural Changes for Colonel Selection Board.